

# ESSENTIAL TOOL SERVICE READINESS ASSESSMENT (SRA) FAQ'S

## WHY

- Q. Why do I have to complete the Essential Tool Service Readiness Assessment?
- A. The purpose of the Service Readiness Assessment (SRA) is to ensure that you have all the required Essential tools needed to take your dealership to the next level of Service, and Recall readiness.
- Q. What makes up the new dealer kit (SRA Tool List)?
- A. The current new dealer kit is made up of the tools that are called out in the service procedures from 2015 until present.

#### **PROCESS**

- Q. How long will it take for this process?
- A. It is expected that this process should take one day or less.

## **ESSENTIAL TOOL STORAGE OPTIONS**

- Q. I see there are two storage options available, what is the benefit of one over the other?
- A. The STNMOP20134 Essential Tools Storage 4 Cabinet System is the preferred method for essential tool storage as it can handle all of your current and upcoming essential tool storage needs. The AMV3102020NA Essential Tools Insert Rack stores approximately 15 legacy tool cases per rack. These racks are not designed to handle current and future tool storage.

## PAYMENT OPTIONS

- Q. What payment options are available for tool storage options?
- A1. Standard program payment options are available for Essential Tool Storage.
- A2. Special Financing is available for purchases over \$5000 with term options of 24 or 36 months. Contact the Mopar Essential Tools Program at 855-298-2687 for additional details.